# Tiakina | Kaitiaki Relationship Framework

'Our people should be able to access our taonga wherever they live' Iwi Kaitiaki



## Tiakina – Kaitiaki Relationship Framework

Ngā Taonga Sound & Vision, the national audiovisual archive of Aotearoa, proactively acknowledges the Treaty rights and Mana Tūturu of Kaitiaki alongside the legally recognised rights of copyright holders and owners.

The work and thought that underpins Tiakina, the Kaitiaki Relationship Framework, was first realised in the 1980s with the adoption of the Kaupapa/Constitution, based on te Tiriti o Waitangi, as the foundational document for the (then) New Zealand Film Archive/Ngā Kaitiaki O Ngā Taonga Whitiāhua.

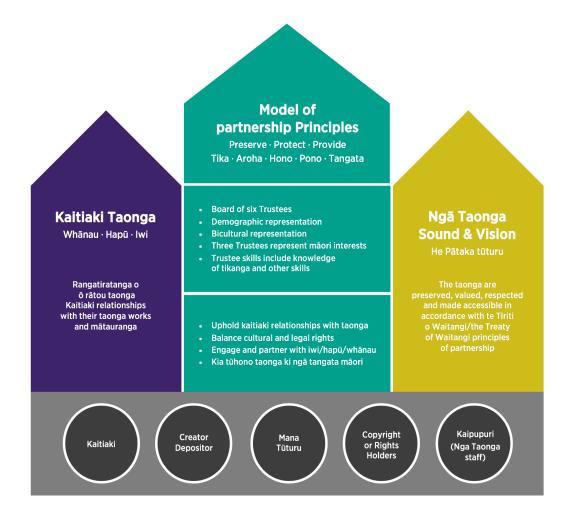
Many people contributed both to the genesis of the Kaupapa and the way it informed and was implemented into archival practice. It was then updated for the formation of Ngā Taonga in 2014, and remains the cornerstone of our vision, values and mission.

In 2019, Ngā Taonga contracted Kim Skelton of Solas Consulting to produce a framework to support kaupapacentred practice around kaitiakitanga at Ngā Taonga. The framework seeks to enable Kaitiaki to maintain an enduring relationship with their Taonga Māori, to ensure culturally appropriate use and to protect it from any derogatory or offensive public use.

Ngā Taonga continues to develop and embed the Framework and the tools that flow from it into archival workflows We are pleased to share this work, even as we continue to update it, with internal and external audiences, through workshops and presentations, as part of our kaupapa-centred practice and iwi engagement strategy.

The following diagram illustrates the Kaupapa-centred Model of Partnership used at Ngā Taonga, based on Treaty principles which underpin the Kaitiaki Relationship Framework.

### **Diagram 1: Kaupapa-centred Model of Partnership**



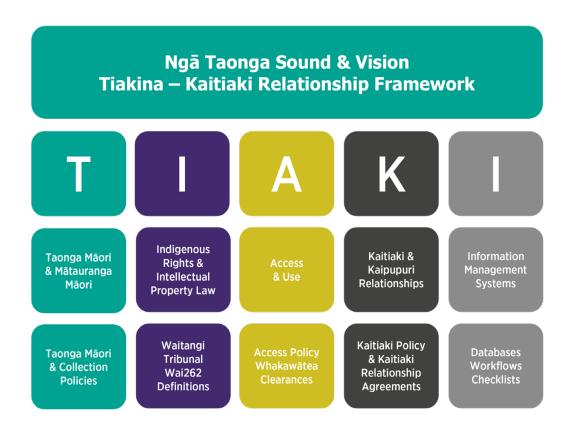


# Tiakina

The framework is named Tiakina. Tiakina is the passive form of the verb tiaki meaning to protect or care for. We recognise the role and obligation of Kaitiaki to 'Tiakina ngā taonga' or care and protect that which is treasured. Each of the five letters of T-I-A-K-I in the framework refers to five aspects of Ngā Taonga as Kaipupuri, and Kaitiaki of Taonga Māori.

The word 'tiaki' reminds us to care, to guard, and to protect the Taonga Māori. Both the word 'tiaki' and the individual parts of T-I-A-K-I serve an intentional purpose to remind all Ngā Taonga staff to think expansively and insightfully about why, how, when, and where Kaitiaki can access and reconnect with the images and voices of their tūpuna and exercise their kaitiakitanga responsibilities to guard and protect their Taonga and its Mātauranga Māori.

# Diagram 2: Tiakina: Ngā Taonga Sound & Vision Kaitiaki Relationship Framework





# He Kupu Taurangi: Kaitiaki Relationship Commitment

#### **Our Promise to Kaitiaki**

Ngā Taonga Sound & Vision is a bicultural organisation that operates in accordance with the principles of Te Tiriti o Waitangi/The Treaty of Waitangi. In the spirit of partnership, protection and co-operation, Ngā Taonga acknowledges Kaitiaki rights to speak for their Taonga Māori.

Our relationship with Kaitiaki is based on the following principles:

#### Mana Taonga

- We acknowledge the mana of Taonga Māori, that it has mauri and living Kaitiaki and is an expression of Mātauranga Māori that invokes ancestral connections.
- We work with Kaitiaki to enhance the mana of the taonga by providing opportunities for Kaitiaki whānau, hapū and iwi to reconnect with their taonga and Mātauranga Māori.
- Taonga Māori descriptions in our catalogue will be understandable and useful to Kaitiaki.

#### Mana Tūturu

- We acknowledge mana tūturu as the perpetual spiritual and cultural guardianship exercised by Kaitiaki and their descendants in relation to their Taonga Māori.
- This guardianship and cultural property right co-exists and complements the interests of others who have a legally protected relationship with the Taonga Māori.

#### Manaakitanga

- We show respect, generosity and care when engaging with Kaitiaki.
- We develop and maintain relationships with Kaitiaki to support Taonga Māori being accessed appropriately by many different people for a multitude of purposes.
- We seek Whakawātea from Kaitiaki to ensure that requests for access and use of Taonga Māori are culturally appropriate and do not compromise the mana of the taonga.

#### He Pātaka Tūturu

- Ngā Taonga provides a secure, climate-controlled storehouse for Taonga Māori.
- We offer archival and technical expertise in the care of audiovisual taonga.
- As Kaipupuri we are responsible for the physical care, protection and preservation of the Taonga Māori held within Ngā Taonga collections.



# Hei Hāpai i te Kaitiaki: Types of Kaitiaki Relationship Tools

A set of tools have been developed or revised as part of the Kaitiaki Relationship Framework project. It is anticipated that other tools will be added to the framework in future including a new Collection Management System (CMS) and Customer Relationship Management system (CRM) which will contain all information, activities and any restrictions relating to each Taonga Māori item.

The Kaitiaki relationship tools are divided into three types:

| Policies   | Guides for Staff   | Agreements  |
|--|--|---|
| <ul> <li>Taonga Māori<br/>Collection Policy</li> </ul> | <ul> <li>Kaitiaki Whakawātea<br/>Workflow and Guide</li> <li>Taonga Māori Loan to Kaitiaki<br/>Workflow and Guide</li> </ul> | <ul> <li>He Herenga Kaitiaki:<br/>Kaitiaki Relationship<br/>Agreement Template</li> <li>Taonga Māori Loan to Kaitiaki<br/>Agreement Template</li> </ul> |
| <ul> <li>Kaitiaki Policy<br/>and Protocols</li> </ul>  |  |   |
|  | Taonga Māori Use/Re-use     Conditions and Restriction Levels  | Agreement Template <ul> <li>Deposit Agreement</li> </ul>  |
|  | <ul> <li>Taonga Māori and Kaitiaki<br/>Identification Checklists</li> </ul>  | Donation Agreement  |
|  |  | Grant of Rights Form  |
|  |  | Collection Offer Form   |







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